Bug Report 1:

Summary: Error message not displayed when providing an invalid email format

Description: When providing an invalid email format in the E-mail or phone number field during signup, no error message is displayed to notify the user about the incorrect input. This can lead to confusion and users may not be aware of the issue.

Environment: Web application hotline.ua version 4.19

Version 120.0.6099.130 (Official Build) (64-bit)

Windows 10 Home

Asus ROG Strix 2019

Preconditions:

1. Access the sign up page on the website.

2. Ensure no user account or session is active.

Steps to reproduce:

1. Enter an invalid email format (e.g., 'abc@123', 'test@')

2. Click on the Signup button.

Actual result: No error message is displayed, and the user is not notified about the invalid email format.

Expected result: An error message should be displayed indicating that the email format is invalid, preventing the user from proceeding with the signup process until a valid email format is provided.

Attachments: https://prnt.sc/HGuOJnjbPYG9

Assigned: Developer: Nick

Severity: S4 (Minor)

Priority: P2 (Medium)

Bug Report 2:

Summary: Missing validation for a required field - Name or Nickname

Description: The Name or Nickname field is marked as a required field for signing up, but no validation is implemented to ensure that the field is not left blank during the signup process.

Environment: Web application hotline.ua version 4.19

Version 120.0.6099.130 (Official Build) (64-bit)

Windows 10 Home

Asus ROG Strix 2019

Preconditions:

1. Launch the mobile app and navigate to the sign-up page.

2. Ensure no user account or session is active.

Steps to reproduce:

1. Leave the Name or Nickname field blank.

2. Click on the Signup button.

Actual result: The signup process proceeds without any validation, allowing the user to create an account without entering a Name or Nickname.

Expected result: The user should be prompted to provide a Name or Nickname before proceeding with the signup process. An error message should be displayed when attempting to sign up without entering any value in this field.

Attachments:

Assigned: Developer: Nick

Severity: S3 (Major)

Priority: P1 (High)

Bug Report 3:

Summary: Password field does not show user-friendly requirements

Description: During signup, the Password field lacks user-friendly requirements or guidelines, leaving the user unsure about the criteria for creating a valid password. This leads to potential frustration and confusion among users when trying to set the password.

Environment: Web application hotline.ua version 4.19

Version 120.0.6099.130 (Official Build) (64-bit)

Windows 10 Home

Asus ROG Strix 2019

Preconditions:

1. Access the web application's sign-up page.

2. Ensure no user account or session is active.

Steps to reproduce:

1. Enter a password that is either too short, weak, or does not meet the desired password criteria.

2. Click on the Signup button.

Actual result: The user receives no feedback or guidance regarding the password requirements, making it unclear why the password is considered invalid.

Expected result: The Password field should provide user-friendly requirements, such as minimum length, inclusion of special characters, or complexity rules. In case of an invalid password, an error message should be displayed, clearly indicating the reason for rejection.

Attachments:

Assigned: Developer: Nick

Severity: S4 (Minor)

Priority: P3 (Low)

Bug Report 4:

Summary: Inconsistent behavior between Signup with Facebook and Signup with Google buttons

Description: When selecting the Signup with Facebook button, the user is correctly redirected to the Facebook authorization page for signup. However, when opting for the Signup with Google button, no redirection occurs, resulting in a dead-end for users attempting to sign up using their Google credentials.

Environment: Web application hotline.ua version 4.19

Version 120.0.6099.130 (Official Build) (64-bit)

Windows 10 Home

Asus ROG Strix 2019

Preconditions:

1. Launch the mobile app and navigate to the sign-up page.

2. Ensure no user account or session is active.

Steps to reproduce:

1. Click on the Signup with Facebook button.

2. Observe the redirect to the Facebook authorization page.

3. Click on the Signup with Google button.

Actual result: The Signup with Google button does not trigger any action or redirection, leaving the user stuck on the sign-up page without alternative signup methods.

Expected result: Clicking on the Signup with Google button should redirect the user to the Google authorization page for signup, similar to the behavior of the Signup with Facebook button. This ensures consistency in the signup process and allows users to choose their preferred social media platform for signup.

Attachments:

Assigned: Developer: Nick

Severity: S3 (Major)

Priority: P1 (High)

Bug Report 5:

Summary: Invalid handling of special characters in E-mail or phone number field

Description: The E-mail or phone number field does not handle special characters properly during signup. When special characters, such as '@' or '+', are included in the email or phone number field, the system either throws an error or fails to register the input accurately.

Environment: Web application hotline.ua version 4.19

Version 120.0.6099.130 (Official Build) (64-bit)

Windows 10 Home

Asus ROG Strix 2019

Preconditions:

1. Access the web application's sign-up page.

2. Ensure no user account or session is active.

Steps to reproduce:

1. Enter an email address or phone number containing special characters, such as '+', '#' or '&'.

2. Click on the Signup button.

Actual result: The special characters in the E-mail or phone number field are either incorrectly handled, leading to an error message, or the system accepts the input but does not correctly store or process the special characters.

Expected result: The E-mail or phone number field should handle special characters appropriately. If the characters are not allowed, an error message should be displayed indicating that the email address or phone number contains invalid characters. If the characters are valid, they should be stored and processed correctly without any issues.

Attachments:

Assigned: Developer: Nick

Severity: S4 (Minor)

Priority: P2 (Medium)